STOP. CHECK FIRST.

Pause Before You Pay
The Scam Checklist

For libraries and senior centers: print this page and share it.

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1. No real bank, agency, or officer will EVER ask you to buy gift cards or gold, or send a courier to your door.

2. Never move money “to protect it.” That sentence is the scam.

3. Urgency is the trick. Real problems can wait an hour. Scammers cannot.

4. Do not trust caller ID or a familiar logo. Hang up, and call the number on your card or statement.

5. A prize that asks for a fee is not a prize. Ever.

CHECK BEFORE YOU ACT

Got a strange text, call, or letter? Check it free before you do anything. Go to SeniorShieldTools.com. Paste the message into the Scam Checker, or take a photo of the letter for the Letter Explainer.

NUMBERS THAT HELP

Medicare: 1-800-633-4227 · Social Security: 1-800-772-1213 · Elder Fraud Hotline: 1-833-372-8311

Forward scam texts to 7726 · Report fraud: ReportFraud.ftc.gov

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General guidance only. Not legal, financial, or medical advice.